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## INTRODUCTION

Torro Tech helps small and mid-sized companies and offices use technology in the most productive, efficient and cost-effective manner possible. We insure your technology is always up and always working for you -- and we make it easy.

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## ABOUT US

Torro Tech was founded in 2006 to meet the unique needs of small and medium non-profit and healthcare businesses in the DC Metro area. We understand that these businesses have a limited technology budget, yet their success is often tied directly to the reliability of the technology they have in place.

With that challenge in mind, we set out to provide a full spectrum of IT services, tailored to the individual needs of each business we work with. We recognize that the "latest and greatest" technology isn't always the best fit, so we focus on finding the perfect technology for your needs and budget, whether it's using your current technology in a new way, upgrading or optimizing systems already in place, or finding a new solution altogether.

We're not a reactive break/fix provider; we work with you to proactively address issues before they have a negative impact on your business, and we strive to make your technology as reliable and self-sufficient as possible to minimize problems and costs in the future. Above all, our goals are to:

- Stabilize, optimize, and simplify your technology so it supports your business' mission.
- Take the frustration and confusion out of managing your technology, so you can spend more time managing your business.
- Create lasting customer relationships by providing the highest level of responsive, friendly, thorough customer care in the industry.

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## OUR SERVICES

Torro Tech offers a broad range of cost-effective IT services and solutions, all designed to maximize your technology benefit and minimize your cost. We strongly believe that technology is beneficial only if it's reliable and easy-to-use and we help your business by:

- Proactively addressing issues before they negatively impact your business and by preventing future problems, we'll ensure your technology is always working for you.
- We'll make sure your technology is running as smoothly and efficiently as possible, increasing performance and minimizing your costs.
- We can suggest new ways of using technology to make your work easier, faster, and smarter, and we'll work closely with you and your staff to ensure that everyone is comfortable with the technology you have.

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## OUR SERVICES INCLUDE

Network design and maintenance  
Network Security  
VOIP design and maintenance  
Unified Communications  
Upgrades and implementations  
Technology audits and documentation

Office relocation coordination  
Technical support  
Technical training  
Project management  
IT planning and budgeting  
Website design and management

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## CONTACT US

For more information about our services and how we can help your business, please e-mail us at [info@torrotech.com](mailto:info@torrotech.com), or call 703-447-3523.

